

ANNUAL SCAMS AND CYBERCRIME BRIEF 2024



IN 2024, THE TOTAL NUMBER OF SCAM CASES WAS 51,501 AND THE TOTAL AMOUNT LOST WAS AT LEAST \$1.1 BILLION

MORE THAN \$182 MILLION OF SCAM LOSSES WERE SUCCESSFULLY RECOVERED

TOP 10 SCAMS OF CONCERN



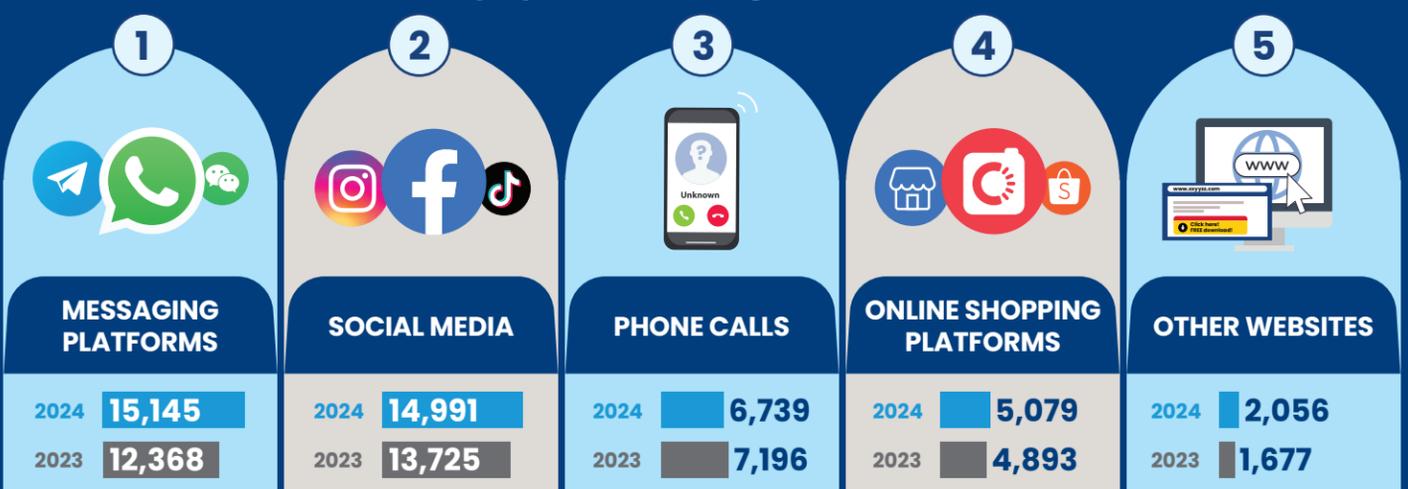
Category	E-COMMERCE SCAMS	JOB SCAMS	PHISHING SCAMS	INVESTMENT SCAMS	FAKE FRIEND CALL SCAMS
TOTAL NUMBER OF CASES REPORTED	11,665	9,043	8,552	6,814	4,179
TOTAL AMOUNT LOST	\$17.5 MILLION	\$156.2 MILLION	\$59.4 MILLION	\$320.7 MILLION	\$13.6 MILLION
AVERAGE AMOUNT LOST PER CASE	\$1,508	\$17,281	\$6,955	\$47,077	\$3,263



Category	GOVERNMENT OFFICIALS IMPERSONATION SCAMS	SEXUAL SERVICES SCAMS	LOAN SCAMS	INTERNET LOVE SCAMS	SOCIAL MEDIA IMPERSONATION SCAMS
TOTAL NUMBER OF CASES REPORTED	1,504	1,162	1,154	852	728
TOTAL AMOUNT LOST	\$151.3 MILLION	\$4.1 MILLION	\$6.0 MILLION	\$27.6 MILLION	\$26.4 MILLION
AVERAGE AMOUNT LOST PER CASE	\$100,622	\$3,613	\$5,212	\$32,470	\$36,283

TOP 5 CONTACT METHODS

Meta products remain a particular concern. Number of scam cases perpetrated on Telegram saw an increase of about 95.7%.



SINGAPORE POLICE FORCE
SAFEGUARDING EVERY DAY



SCAM VICTIM PROFILE

Most scam victims (70.9%) were aged below 50.
The average amount lost per elderly victim is the highest amongst the age groups.



AGES 19 AND BELOW TEND TO FALL PREY TO:
E-commerce scams, Job scams, Phishing scams



AGES 20 – 49 TEND TO FALL PREY TO:
E-commerce scams, Job scams, Phishing scams



AGES 50 – 64 TEND TO FALL PREY TO:
Phishing scams, Investment scams, Fake friend call scams



AGES 65 AND ABOVE TEND TO FALL PREY TO:
Phishing scams, Investment scams, Fake friend call scams

POLICE WORK WITH VARIOUS STAKEHOLDERS TO COMBAT SCAMS



WORKING WITH E-COMMERCE PLATFORMS, TELCOS, GOVTECH, HTX AND INTERNET SERVICE PROVIDERS

Leading to a significant number of disruptions, of over:

57,700 mobile lines

40,500 WhatsApp lines

33,600 online monikers and advertisements

44,900 scam-related websites



ALERTING AND INTERVENING WITH SCAM VICTIMS

Over **\$420 million** of potential losses averted

Over **77,100** SMS alerts to more than **55,600** victims

More than **550** proactive joint interventions conducted with over **\$63.3 million** of potential losses averted



PUBLIC EDUCATION EFFORTS

Tapping on community and industry partner networks to amplify anti-scam initiatives

Launch of ScamShield Suite, including the 24/7 1799 Helpline

Launch of Cyber Guardians on Watch and Cyber Crime Prevention Ambassadors initiatives

PUBLIC VIGILANCE IS ESSENTIAL IN SAFEGUARDING AGAINST SCAMS

ADD +

...ScamShield app and enable security features such as two-factor authentication (2FA)

CHECK ✓

...for potential scams signs and trends with legitimate sources and verify with people you trust whenever you are in doubt

TELL 🗨️

...authorities if you encounter scams and share the latest scam alerts with friends and family

A DISCERNING PUBLIC IS THE FIRST LINE OF DEFENCE AGAINST SCAMS



SINGAPORE POLICE FORCE
SAFEGUARDING EVERY DAY

